

## ***ITS Telecom “BACK TO SCHOOL” FALL 2017 Offer Details and Disclaimers***

*Take advantage of our BACK TO SCHOOL promotion by OCTOBER 31, 2017!*

### **PROMOTION DETAILS – ZYMMETRIC INTERNET + PHONE BUNDLES\***

#### **BACK TO SCHOOL (INTERNET+PHONE BUNDLE OFFER)**

##### ***NEW ITS PHONE AND INTERNET BUNDLE CUSTOMERS***

- Back to School offer begins **September 1, 2017 and ends October 31, 2017.**
- “New” customers are defined as (1) those who have never had telecom services or (2) are phone only customers.
- Offer requires customer to purchase a **new Internet and phone service bundle with a two-year price guarantee agreement.**
- Customer will receive a **\$25 credit each month** for first 12 months of the new two-year agreement. Second 12 months **will be charged at the current regular bundle monthly tier rate as of Sept. 1, 2017.**
- **FREE SMART HOME WIFI PLAN:** Customer will receive a **monthly bill credit for first three months of the regular monthly charge for the Smart Home WiFi Support Plan** (currently \$5.95/month). Customer will be automatically charged \$5.95 on their bill for this service at month four.
- Customers who purchase the **Zymmetric Gigabit Bundle will receive an additional \$5.00 off per month for the first three months of agreement** since they already receive the Ultimate Support Plan as part of their bundle package.
- Standard installation (as defined by ITS Telecom) is complimentary for a new customer install. Additional parameters requested by customer, extended wiring, etc. may be additional cost.
- **All Required taxes and required regulatory fees are additional.**

##### ***CURRENT ITS PHONE AND INTERNET BUNDLE CUSTOMERS***

- Back to School offer begins **September 1, 2017 and ends October 31, 2017.**
- “Current” customers are defined as (1) those who currently subscribe to both voice/phone and Internet telecom services and are not under any term agreement or (2) subscribe to a voice/phone and Internet bundle package and are in a service agreement that is in its second 12 months.
- Offer requires **customer to renew their current phone and Internet bundle for another two-year term agreement at the current regular monthly rate as of the date of their renewal.** (Rates as of Sept. 1, 2017)
- Customer will receive a **\$25 credit each month** for first 12 months of the new two-year agreement. Second 12 months **will be charged at the current regular bundle monthly tier rate as of Sept. 1, 2017.**
- Existing customers **must upgrade** their Internet speed tier to qualify.
- Existing customers **must be in second 12 months of a current service agreement** to qualify.  
(Example customer has ITS Fiber Zymmetric 50/50 bundle and purchases a 200/200 bundle.)
- Possible additional fees could be incurred for any upgrades needed to set up and install services, if applicable.
- **All Required taxes and required regulatory fees are additional.**

**\*Some offer parameters may be applied to our Standard High-Speed Internet packages for customers where fiber is not available. Contact customer service for details.**

##### **Other Promotional Disclaimers:**

- ITS Fiber Zymmetric Bundles are not available in all areas.
- Back to School offers **are** available to Standard high-speed Internet/non-fiber customers, but not guaranteed. Certain offers may have different conditions than advertised for the ITS Fiber Zymmetric Bundles. Contact Customer Service for more information.
- Extra cable/wiring or other labor/materials/equipment **above an ITS standard install** may be an additional charge.